

# YOUR EQUIFAX CREDIT FILE – DATA PROTECTION ACT 1998

## Credit Reference Agencies

These agencies hold public information such as electoral roll and court information along with data provided by lenders.

The credit reference agencies do not hold blacklists and do not tell the lender if they should offer you credit - that is for the lender to decide.

## Credit Granting

When you apply for credit you will be asked to give permission to the lender to search your credit file. This is usually on the application form you fill in.

- No one has a right to credit.
- Lenders want to check you will be able to repay them.
- Lenders make their decision using information on your application form, information held by Credit Reference Agencies to and their own policies about whom they want to lend to.
- Lenders may use credit scoring where they award points to each piece of information such as your age, your job and if you own your own home. The total of these points is called a score. They will have a "pass-mark" and if you reach this you are likely to be offered credit.

## Refused Credit?

- The Lender should tell you the main reason they have turned you down.
- If the lender uses scoring you can ask them to review the decision.
- Even if they review their decision they may still turn you down.
- If you have been refused credit always get a copy of your credit file and check your data.
- Ask your partner/spouse and anyone else with whom you have a joint financial agreement to do the same.
- Different lenders have different policies for giving credit so if you have been turned down by one lender another may still lend to you.

## How can you obtain your Credit File?

- To get your file instantly visit [www.equifax.co.uk](http://www.equifax.co.uk)
- To get your file by post complete the attached form and post it to us at the address on the bottom of the form.
  - Enclose a Cheque/Postal Order (payable to Equifax) for the statutory fee of £2.00 per Credit File request.
  - We will send you your file within 7 working days of receiving your request.

## Other Credit Reference Agencies

Other credit reference agencies may not hold the same information as Equifax. To get a copy of your file from them please contact the following:

- Experian Ltd, Consumer Help Service, PO Box 8000, Nottingham, NG80 7WF  
Phone: 0844 481 8000  
Web site: [www.experian.co.uk](http://www.experian.co.uk)
- Call Credit Plc, Consumer Services Team, PO Box 491, Leeds, LS3 1WZ  
Phone: 0870 0601414  
Web site: [www.callcredit.plc.uk](http://www.callcredit.plc.uk)

## Useful Information

The following agencies offer free, confidential advice

- National Debtline – Call 0808 808 4000 or visit their web site: [www.nationaldebtline.org.uk](http://www.nationaldebtline.org.uk)
- The Consumer Credit Counselling Service – Call 0800 138 111 or visit their web site: [www.cccs.co.uk](http://www.cccs.co.uk)
- Citizens Advice Bureau – [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

The government produce a useful booklet called "Credit Explained". This can be obtained by

- writing to No Credit Leaflet, PO Box 99, Nelson BB9 8GS
- or visiting [www.ico.gov.uk](http://www.ico.gov.uk)



# EQUIFAX CREDIT FILE REQUEST - SECTION 7 OF THE DATA PROTECTION ACT 1998

## DECLARATION

*I wish to apply under section 7 of the Data Protection Act 1998 for a copy of my Credit Reference File*

Signed

Date

## YOUR PERSONAL DETAILS

Title

Full Forename

Middle name

Surname

Date of Birth  
(DD/MM/YY)

Telephone No

Email address

Other names you may be known as

## YOUR PARTNER/SPOUSES DETAILS

Title

Full Forename

Middle name

Surname

Date of Birth  
(DD/MM/YY)

**NB:** By giving these details you're confirming that you are financially associated with this person. Equifax will update your records to show you are connected to this person at your current address. This is called an association

## YOUR CURRENT ADDRESS

House Name/ No:

Street Name:

District:

Postal Town:

County:

Postcode:

## YOUR PREVIOUS ADDRESSES (those lived at in the last 6 years)

We will only return data for the addresses you provide to us

### Previous Address 1

House Name/ No:

Street Name:

District:

Postal Town:

County:

Postcode:

### Previous Address 2

House Name/ No:

Street Name:

District:

Postal Town:

County:

Postcode:

### Previous Address 3

House Name/ No:

Street Name:

District:

Postal Town:

County:

Postcode:

### Previous Address 4

House Name/ No:

Street Name:

District:

Postal Town:

County:

Postcode:

## ***Important Information About Your Application For Your Credit File***

- If false or inaccurate information is provided and fraud is identified, details will be passed to fraud prevention agencies.
- Law enforcement agencies may access and use this information.
- We and other organisations may also access and use this information to prevent fraud and money laundering, for example, when:
  - Checking details on applications for credit and credit relation or other facilities
  - Managing credit and credit related accounts or facilities
  - Recovering debt
  - Checking details on proposals and claims for all types of insurance
  - Checking details of job applicants and employees
- Please contact us at Equifax Plc, Credit File Advice Centre, PO Box 1140, Bradford, BD1 5US if you want to receive details of the relevant fraud prevention agencies. We and other organisations may access and use from other countries the information recorded by fraud prevention agencies.
- This text can be found by going to the terms and conditions page and scrolling down to the “Important Information About Your Application For Your Credit File” section.

[https://www.econsumer.equifax.co.uk/consumer/uk/sitepage.ehtml?forward=gb\\_terms\\_of\\_use](https://www.econsumer.equifax.co.uk/consumer/uk/sitepage.ehtml?forward=gb_terms_of_use)